

Because of the volume of emails & phone calls Matthew gets, **Sunrise Landscape** has asked that work orders be created on their website. This process keeps everything more organized and has resulted in a better response time.

**If you have any issues or concerns with Irrigation or Landscaping**, please click on the link on the Lindsford II website and it will take you to the Sunrise Landscape site to create a **Service Ticket**.

**Here is the link to the Association website:** [Lindsford II HOA](https://lindsfordhoaii.com)  
(<https://lindsfordhoaii.com>)

On the far left side of the page you will see the link “**Landscape Information / Create Sunrise Work Order**” under “Frequently Used Features” – **click on that**.



#### Important Notices

- **Revised Roof Cleaning Letter - December 27, 2024**
- **Roof Cleaning / Confirmation Form**
- **Resident Reminders**

#### Frequently Used Features

- **All Pegasus Information**
- **Community Calendar / Newsletter / Map**
- **Landscape Information / Create Sunrise Work Order**
- **Contractor/Vendor Information**
- **Sign Up for Email Blasts**
- **Send a Message to the Board**
- **Add our Website Icon to Your Mobile Phone**
- **Link to Lindsford Master Association**

This will take you to the next page, click on “**Create a Sunrise Work Order**”.



### Landscape Information



- **Create a Sunrise Work Order**

Click “**Create a Sunrise Landscape Work Order**,” then choose “**Create new ticket as guest**” and complete the form.

- **How to Create a Sunrise Work Order**
- **Irrigation Calendar**
- **Mow/Trim/Edge February Calendar**
- **2026 No Trim Form**

After clicking on **Create a Sunrise Work Order**, it opens up another page, click on “**Create new ticket as guest**” and fill in all the required information:



Please sign in

Remember me

[Forgot your password?](#)

[Create new ticket as guest](#)

The zip code is auto-filled with 34211, please type in your zip code over it, or it won't allow you to complete the submission:

**Name \***  
Please insert your name

**Email Address \***  
Please insert your email address

**Contact Number \***      **Address \***      **City \***

**State \***      **Zip Code \***

**Subject \***  
Short description of the ticket

It will not allow you to Submit it until all boxes are filled in:

**Name \***  
Please insert your name

**Email Address \***  
Please insert your email address

**Contact Number \***      **Address \***      **City \***

**State \***      **Zip Code \***

**Subject \***  
Short description of the ticket

**Community \***

**Description \***  
Detailed description of the ticket

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I have a broken sprinkler head in the backyard. Also, my ARC was approved, and I need to have a tree removed, and new tree planted to replace it.

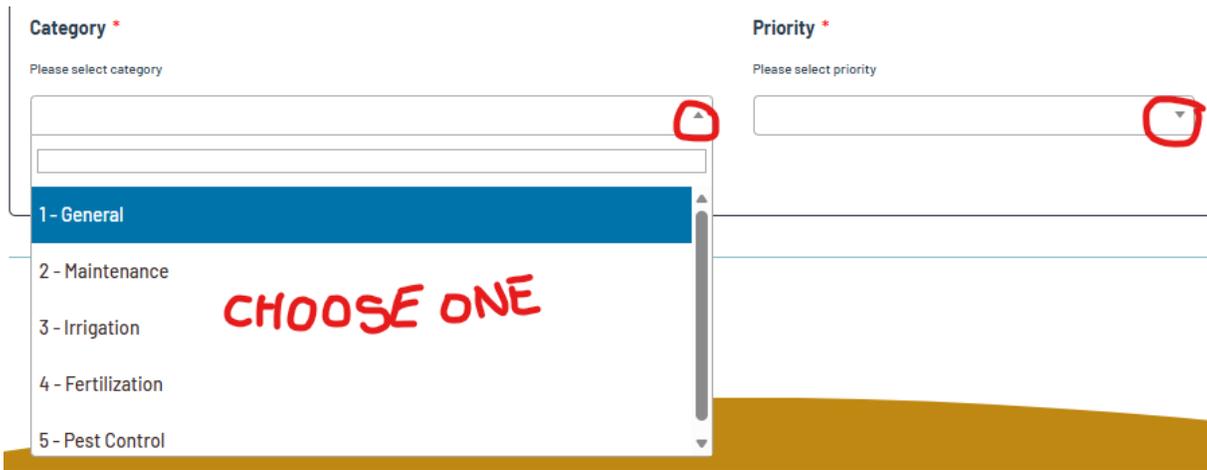
Next choose the “**Category**” and “**Priority**” (options are given after clicking on small arrow on right side of each box) :

**Category \***  
Please select category

**Priority \***  
Please select priority

1 - General  
2 - Maintenance  
3 - Irrigation  
4 - Fertilization  
5 - Pest Control

**CHOOSE ONE**



Click **“Submit”** and you are done.

**Category \***  
Please select category

**Priority \***  
Please select priority

3 - Irrigation x ▾

Medium x ▾

**Submit** Reset Form



**\*Now someone from Sunrise Landscape will contact you. Please be patient, they have been able to respond more quickly & consistently since enabling this new Service Ticket process.**